## Engaging Pension Plan Participants: Challenges and Insights



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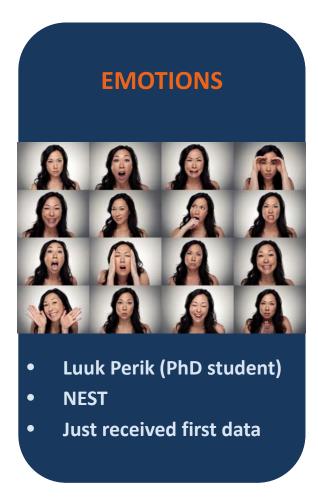
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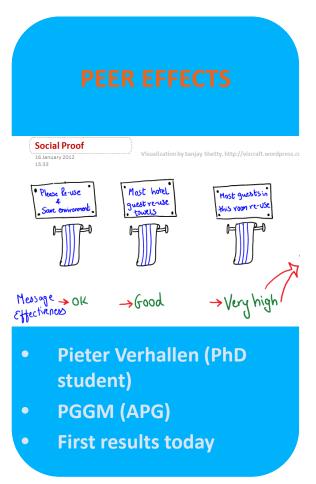




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## ENGAGING PENSION PLAN PARTICIPANTS: HOW EMOTIONS, PEER EFFECTS, AND LIFE EVENTS INFLUENCE THE EFFECTIVENESS OF PENSION COMMUNICATION















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## **Setting the Stage**

What is the problem that we want to solve?

How much should we increase participant engagement?

Participant Engagement

What are the options available?

How can we increase participant engagement?

What is participant engagement?









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