

# Financial literacy, financial advice and mortgage risks

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## Abstract

The financial crisis has demonstrated an adverse impact from housing and mortgage lending decisions on the financial situation of many households. A limited understanding of mortgage contracts and the risks involved by households who take out mortgages may have contributed to this situation. We investigate how individuals assess the risks of a mortgage loan and the relation to mortgage decisions. We have designed a special module for the DNB Household Survey to relate mortgage loan decisions with financial literacy and financial advice. Our results show that individuals with a lower level of financial literacy are more likely to take out traditional mortgages which pay off the principal at maturity and less likely to have an interest-only mortgage. Moreover, riskier mortgages are more prevalent among individuals with a better understanding of loan contracts as well as those who consult intermediaries for financial advice. Risky mortgages are characterized by a large loan amount, high mortgage payments and complex features such as linked investment vehicles and adjustable rates. Individuals who take out risky mortgages more often expect to encounter financial problems when housing prices decline or earnings losses occur.

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# 1 Introduction

The choice of a mortgage loan is a very important decision in the life of individuals with long term financial consequences. Taking out a mortgage is not an easy decision; households need to make a choice out of a large menu of mortgage forms of which many have complicated features. Moreover, households have to take into account the features of the tax system, house price developments, income growth, interest rate movements and other uncertainties. As mortgages are taken out very infrequently, there is not much room for learning.

The recent financial crisis has shown that mortgage decisions can have a huge impact on the financial situation of a household. Many households find themselves with a mortgage loan worth more than the value of the residence because of the drop in housing prices. Others face difficulties to make mortgage payments because of a loss in earnings. Distressed households who cannot afford to pay their mortgage will ultimately default on the loan and have to sell their house. The costs of default are particularly high in the case of a foreclosure. A forced sale of the house results in a large discount on the sales price.<sup>1</sup> If the sales price of the property does not cover the outstanding mortgage debt, the borrower may be liable for the deficiency which then has to be paid out off financial assets or future income.

In many U.S. states, the lender commonly decides not to go after the deficiency to reduce the length of the foreclosure process or because it is prohibited or restricted by law. These so-called ‘non-recourse loans’ provide homeowners with negative equity an incentive to strategically default to be relieved from their negative equity (Ghent and Kudlyak, 2011). This resulted in many mortgage defaults in the course of the 2008 financial crisis when the value of houses declined and job losses pushed households into payment problems.<sup>2</sup> In most European countries and some U.S. states the mortgage is a ‘recourse loan’ which means that the lender can enforce the borrower to pay the deficiency. The financial risk of default is then shifted to the borrower.<sup>3</sup>

For households with negative equity who fall behind on their mortgage payments this can result in serious financial problems or even bankruptcy. This stressful situation from which it is difficult to recover might lead to further adverse consequences which go beyond the financial domain, such as depression or health problems (Currie and Tekin, 2011). Against this background it is important to investigate whether borrowers are completely aware of the risks of a mortgage loan and the effect on mortgage choice.

Unfortunately we know little about these questions. Recent studies for the U.S. show that default rates are high among borrowers with non-traditional mortgage loans (Mayer et al., 2009; Demyanyk and Hemert, 2011; Amromin et al., 2011). These alternative mortgage products differ from traditional mortgages as they have low (initial) mortgage payments and require limited or deferred repayment of the principal. Low mortgage payments make owner occupied

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<sup>1</sup>Campbell et al. (2011) find an average discount of 27 percent for the U.S. In the Netherlands a foreclosure sale, typically executed through a public auction, result on average in a liquidation value of approximately 80 percent of the market value (CPB, 2009).

<sup>2</sup>Several empirical studies indicate that default behavior is driven by a combination of payment problems and negative equity (e.g. Elul et al., 2010; Gerardi et al., 2013). Negative equity by itself does not always lead to default on ‘non-recourse’ loans because of the high costs of moving, the reduced credit rating or the risk of being sued; see Guiso et al. (2013) for the determinants of strategic default.

<sup>3</sup>See for example ECB (2009) for a description of differences in housing finance between the U.S. and the Euro area.

housing more affordable for households who anticipate strong increases in future income or in housing prices. Moreover, the deferred repayment of the principal allows borrowers to reduce tax expenditures because of the tax-deductibility of mortgage interest in some countries. Hence, non-traditional mortgages may be beneficial for sophisticated borrowers; see for example Cocco (2013) for an overview of the benefits of non-traditional mortgage products. However, due to the complex nature of these mortgages, they can also be taken out by less sophisticated borrowers who are not fully aware of the risks.

This paper analyzes the impact of financial literacy on mortgage choice. More specifically we examine whether financially sophisticated households better understand the risks of their mortgage loan and whether they take out different mortgages compared to households with lower levels of financial knowledge. In light of the U.S. subprime mortgage crisis, several recent studies examine the default behavior and financial sophistication of households taking out risky mortgages. Gerardi et al. (2010) show that financially less sophisticated borrowers are more likely to default on the mortgage loan. However, they find no evidence that financial literacy affects mortgage default through the choice of riskier mortgage terms, such as high loan values with respect to income and house value or adjustable rate mortgages. They suggest that unsophisticated borrowers more often default because of their inability to accumulate sufficient wealth to absorb expenditure shocks after the take out of the loan. Another potential channel through which financial literacy affects defaults is the inability to assess the affordability of the mortgage over the life of the loan. For example, because of irrational expectations about income growth, investment returns or house price appreciation. Stafford et al. (2012) show that U.S. households allocate too much of their household income to mortgage payments in times when the labor market is performing well and house prices appreciate. On the other hand Amromin et al. (2011) suggest that, a lower level of financial literacy might also increase the likelihood of default because of lower assessed costs of default such as reputation loss, penalty charges, or lower credit rating by less sophisticated households. By contrast, for non-traditional mortgages, such as interest-only mortgages, Amromin et al. (2011) find that more sophisticated borrowers (based on credit scores and income) are more likely to default on the mortgage loan, possibly because of strategic reasons. They also show that more sophisticated individuals are more likely to hold interest-only mortgages. This is also found by Cox et al. (2011) who study the association between mortgage type choice and self-assessed financial knowledge among households in the Netherlands.

We contribute to the literature by explicitly measuring the risks of a mortgage loan and the riskiness of different mortgage attributes as perceived by the borrower instead of using statistics on default behavior. We have designed a special module for the CentERpanel, which is a panel of about 2000 households in the Netherlands. The survey collects information about financial literacy, different aspects of mortgage risks, and the role of financial advice in mortgage choice. The literacy questions in our survey put special emphasis on the understanding of characteristics of debt contracts such as a mortgage loan. These debt literacy questions designed by Lusardi and Tufano (2009) are more complex and specific compared to the financial literacy questions from Lusardi and Mitchell (2007) who measure the knowledge about basic financial principles which are important to make financial decisions in everyday life. The basic financial literacy

questions are examined in a number of studies about financial decision making and are shown to be important determinants of for instance retirement planning (Alessie et al., 2011; among others) and investment in the stock market (Van Rooij et al., 2011). A good basic financial literacy by itself, may be insufficient to make debt decisions which have an infrequent character and therefore provide little opportunity to learn from experience, such as choosing a mortgage contract. By using both sets of questions we are able to assess which component of financial literacy influences mortgage choice.<sup>4</sup>

There are several reasons why it is especially informative to examine this question in the Netherlands. The Netherlands is characterized by a well-developed and innovative mortgage market with a large fraction of non-traditional mortgage products available. Interest-only mortgages and endowment mortgages which are linked to a life-insurance policy are very common because of tax relief. Second, in principle there is no requirement to make a down payment upon the purchase of a home; only existing homeowners have to transfer positive housing equity to their new home. In addition, transaction costs, such as transfer tax and notary fees, are typically added to the loan amount which results in a mortgage loan which exceeds the value of the property. Third, the Netherlands experienced a sharp rise in housing prices starting at the early 1990s, followed by a strong depreciation since 2008. During the continuing appreciation of housing prices many households bought expensive houses, financed with high mortgages. The recent drop in housing prices and worsening of labor market conditions puts these households in great financial risk.

Our results show that interest-only mortgages are more prevalent among borrowers with higher financial literacy. Individuals with lower financial literacy more often have traditional mortgages such as fully amortizing mortgages or endowment mortgages, which pay off the mortgage principal at maturity. This is consistent with the results of Amromin et al. (2011) and Cox et al. (2011). There is no clear association between financial literacy and financial mortgage attributes such as the loan-to-value ratio, loan-to-income ratio and mortgage payments as a percentage of disposable household income. We find that financially less sophisticated individuals perceive mortgage features, such as an interest-only component or adjustable interest rates, more risky compared to individuals who have more financial knowledge. After controlling for the perceived riskiness of mortgage loan, being a first time home buyer, demographic factors and the financial situation of borrowers, we find that a higher level of debt literacy is related to the ownership of riskier mortgages. These risky mortgages are characterized by larger-loan-to-value ratios, larger mortgage payment with respect to total income and complex features such as a linked life-insurance policy where part of the loan payments are invested in the stock market. Our results also show that debt literacy affects the risk of the mortgage loan while financial literacy and self-assessed knowledge do not determine mortgage risk. In addition, we find evidence that riskier mortgages are originated among the group that collects financial advice from intermediaries such as mortgage brokers.

The remainder of the paper is organized as follows. In section 2, we explain the features of the Dutch mortgage market. In section 3, we describe the design of the survey. Section 4

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<sup>4</sup>The research by Gerardi et al. (2010) indicates that numerical ability affects default behavior, while financial literacy is of less importance for default.

and section 5 discuss the measurement of financial literacy and mortgage risks, respectively. Section 6 shows the result on financial literacy, mortgage choice and mortgage risks. The final section concludes.

## 2 An outline of the Dutch mortgage market

The Netherlands has a large menu of residential mortgage forms available compared to other countries. Over the years several innovative mortgage forms have been developed which make optimal use of the tax deductibility of mortgage interest. Mortgage interest rate payments are fully deductible at a maximum rate of 52 percent for persons in the highest tax bracket, while the tax advantage declines for lower tax brackets. The government has decided to gradually reduce the maximum deduction to 38 percent as from 2014 in 28 years. Many other countries with mortgage interest deduction changed their rules earlier; either by abolishing opportunities for mortgage interest deduction such as in the UK, or reducing it to a large extent such as in the U.S.

The most common mortgage loan is an interest-only mortgage where the borrower pays interest but does not repay the principal. The principal has to be paid back at the end of the loan which is usually after 30 years. As the outstanding mortgage balance does not change during the life of the mortgage, a maximum amount of interest payments can be deducted for the whole period. Another widely available mortgage is an endowment mortgage which consist of an interest-only mortgage which is coupled to a savings account in the form of an universal life insurance policy. The borrower pays both interest and an insurance premium which is set as to pay off the principal after 30 years. The cash value of the accumulated savings in the life insurance policy is exempted from wealth taxation.<sup>5</sup> A related mortgage type is an investment based mortgage where the premium is invested in the stock market. Borrowers who take out investment based mortgages run the risk of ending up with insufficient funds to pay off the mortgage at maturity in case of bad investment returns. Traditional fully amortizing mortgages - where the principal is gradually repaid conform a linear or annuity type of repayment scheme - are rare in the Netherlands because of the tax relief. The majority of the mortgages are fixed rate mortgages (FRM) with a fixed term range between 5 and 10 years. A small fraction of the purchased mortgages has an adjustable rate (ARM) which follows market interest rate developments quickly.<sup>6</sup>

The combination of the generous mortgage interest deduction before payment of income tax and the relaxation of lending rules by financial institutions in the second half of the 1990s encouraged the origination of large mortgage loans (DNB, 2000). Mortgage lenders in principle require no down payment and transaction costs are typically added to the loan amount. Mortgage loans which exceeds the value of the property are very common: mortgages with a loan-to-value (LTV) ratio between 110 percent and 115 percent are the norm. In 2010 there was no maximum for the amount of the mortgage compared with the value of the house<sup>7</sup> The typical LTV ratio is

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<sup>5</sup>Endowment mortgages are also common in the UK but rarely exist in other countries (Devereux and Lanot, 2003).

<sup>6</sup>DNB Statistics (2010); available from: <<http://www.statistics.dnb.nl>>, [October 30, 2013].

<sup>7</sup>AFM 2009, Assessment framework mortgage credit granting (in Dutch).

much lower in other countries. In the U.S. it is common to have a LTV ratio of about 75 percent and this is even lower in countries such as the UK and Germany where the typical LTV is about 70 percent (Green and Wachter, 2005). As a result of the large mortgage loans and limited repayment of the mortgage principal the Netherlands has a large mortgage debt outstanding to GDP of 107 percent, compared to 76.5 percent in the U.S. and less than 50 percent in Germany (EMA, 2012). In fact, the Netherlands is among the countries with the largest outstanding mortgage debt as a percentage of GDP in the world. Thus borrowers bear significant risk in case of a decline in housing prices as has occurred over the past couple of years. As a result, new measures have been implemented by the Dutch government to prevent disproportionately large mortgage loans. For example, an LTV-cap has been introduced by law which will be reduced gradually to 100 percent in 2018.

Some borrowers have the option to buy a national mortgage guarantee (NMG) which insures both lenders and borrowers against losses in the case of default. The aim of the NMG is to encourage home ownership.<sup>8</sup> Borrowers with an NMG are insured against loss in the event of default when the payments problems arise involuntary, for example because of divorce, forced unemployment, or decease of the spouse. These borrowers are released from the obligation to pay back the remaining debt (if they do not have enough housing equity or financial assets necessary to pay back the mortgage loan). The NMG insures mortgages for houses up to € 290,000 in 2013. One of the conditions to apply for NMG is that at least half of the value of the mortgage had to be fully amortizing. After paying a modest one shot premium to buy NMG insurance, borrowers with an NMG mortgage pay a slightly lower interest rate compared to mortgages with the same terms because the lender bears less risk.<sup>9</sup>

## 3 Data

### 3.1 The mortgage risks questionnaire

We have designed a detailed questionnaire on mortgage risks, debt literacy and financial advice. The questionnaire was fielded in the Dutch CentERpanel in the weekend of June 18, 2010. The CentERpanel is an internet based panel of over 2,000 households administrated by CentERdata at Tilburg University. The panel is representative of the Dutch population. Panel members without internet access receive a set-top box and equipment that enables them to participate through their television. Within each household both the head and the partner aged 20 or above were interviewed. The questionnaire is presented to 2,184 household members of which 1,464 members (1,185 households) have completed the survey; this implies a response rate of 67 percent at the individual level. This corresponds with the response rates to the modules of the annual DNB Household Survey (DHS) questionnaires as reported by Teppa and Vis (2012).

In our sample the homeownership rate is 73.8 percent (874 households); 85.6 percent of the homeowners (748 households) indicate that they have a residential mortgage loan on their property. This is somewhat higher compared to the ownership rate among the Dutch households.

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<sup>8</sup>The NMG has similarities with FHA mortgages in the U.S. which only insures the lender against the risk of default.

<sup>9</sup>NMG, Conditions and Norms of the National Mortgage Guarantee (in Dutch), available from: <<http://www.nhg.nl>>. [October 30, 2013].

We use sample weights to make sure that the reported statistics are representative of the Dutch population. The sample weights are based on the joint distribution of disposable household income, homeownership status and age of the head of the household as reported by Statistics Netherlands.<sup>10</sup>

The questionnaire on mortgage choice is combined with background information from the 2010 DHS. The DHS is an annual panel study which collects detailed information on wealth holdings, earnings, demographic factors and behavioral factors, such as risk preferences and time preferences, to study the determinants of saving behavior. The DHS consists of six modules. The module on accommodation and mortgages was conducted in the same weekend as our questionnaire. This module is answered by the household member managing the household finances. Upon merging our survey with the mortgage information we have an 80.4 percent match rate for households with a mortgage.<sup>11</sup> The merged sample includes 592 households (755 individuals) who own a mortgage loan. For these households financial statistics about the mortgage loan were constructed as we describe in the next section. We excluded all households with missing values or obvious reporting errors on important characteristics of the mortgage loan in our analysis of mortgage choice. This reduces the sample size to 531 households (680 individuals).

We use two sets of literacy questions to assess whether financial literacy (and which component of financial literacy) is related to the features and riskiness of the mortgage loan. To measure debt literacy we ask the respondents three questions piloted by Lusardi and Tufano (2009). In addition, we ask individuals to assess their ability to take out a mortgage loan without professional advice. Moreover, we use a set of questions about basic financial literacy from a separate questionnaire designed by Alessie et al. (2011). These questions were fielded one week before our questionnaire on mortgage risks. The basic financial literacy questions are answered by 91.1 percent of the respondents in our mortgage survey. We have 1,080 households (1,324 individuals) with non-missing information on financial literacy. The final sample, which we use for the empirical analysis of mortgage risks and literacy, includes 484 households who own a mortgage.

### 3.2 Mortgage characteristics

Following the literature on mortgage default we construct several financial measures which are related to payment problems and mortgage default as for example shown by Cocco (2013). First, we calculate the loan-to-value ratio at time of the home purchase. The original loan-to-value ratio (OLTV) is defined as the ratio between the original loan amount and the purchase price of the house. The current loan-to-value ratio (CLTV) is computed by dividing the outstanding mortgage balance and the current self-reported house value.<sup>12</sup> For endowment mortgages and

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<sup>10</sup>For individual household members the weighted sample statistics match the joint distribution of gross personal income, age and gender.

<sup>11</sup>We designate the household member who completed the DHS module on “accommodation and mortgages” as the head of the household if both members participate in the survey. We are able to retain some additional households by using information from adjacent years.

<sup>12</sup>For some households the mortgage consists of a combination of loans. A typical combination of loans is a mortgage with an interest-only component and a component that is an endowment mortgage or investment based type of mortgage. In addition some households take out second mortgages to extract equity or to finance

investment based mortgages we take into account the cash value of the savings account linked to the mortgage to pay off the principal at maturity. We also create a dummy variable for households with a LTV ratio exceeding 100 percent.

Second, to measure the payment burden of the loan we compute the current payment-to-income ratio (CPTI) as the ratio of the gross mortgage payment relative to the net household income. We define the current loan-to-net income ratio (CLTI) as the ratio of the current loan amount and disposable household income. We are able to retrieve disposable household income at time of home purchase only if the household participated in the DHS in the year the house was bought. This information is available for about sixty percent of the households who bought a house after 1993 (the starting year of the DHS). For those households we calculated the original loan-to-income ratio (OLTI).

Table 1 presents financial characteristics of the mortgage loans by age and by year of purchase of the house and year of origination of the mortgage. The data show that over the last decade an increasingly large share of the property value is funded by the mortgage loan. For houses purchased after 2007, the majority of the households take out a mortgage loan exceeding the value of their property. The number of households with an original LTV ratio of more than a hundred percent did rise from 25.0 percent in the early 1990s to 67.3 percent for houses purchased after 2007. The average original LTV ratio is 103 percent for households who purchased a house after 2007. Over the same period the loan amount relative to the net household income (at time of purchase of the house) also increased sharply. The average original LTI ratio increased from 6.2 between 1996 and 1999 to 9.1 after 2007. The large mortgage loans imply that homeowners have to allocate a large share of their household income to mortgage payments. The gross current payment-to-net income (PTI) ratio of mortgages originated after 2007 is about 50 percent; the net current PTI ratio will be lower if we take the mortgage interest deduction into account.

Mortgages with high LTV and LTI ratios are in particular taken out by younger households. Households below age 40 on average have an original LTV ratio of 103 percent; more than 60 percent have an original LTV ratio of more than a hundred percent. Households age 70 and older have an average original LTV ratio of 89 percent; only 11.8 percent has purchased their house with a mortgage loan exceeding the value of the property. This is probably because existing homeowners are required to use positive housing equity for the purchase of a new house while first-time homeowners are not required to make any down payment. Moreover, older homeowners are able or required to make a down payment if they have accumulated some financial assets in the course of their life.

The average current LTV ratio is lower than the original LTV because of a repayment of the principal or increase in the price of the property over the course of the loan. Nevertheless, about 23 percent of the households below age 40 have negative equity in 2010. The number of young households with negative equity most likely increased after 2010 because of a further decline in housing prices. The price of owner occupied houses declined on average by 15.6 percent between June 2010 and June 2013 as reported by Statistics Netherlands. This group of households also makes large mortgage payments as a share of the total household income. It is

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home improvements. In the analysis we use the combined loan amount. For the other characteristics such as the mortgage type, we use the characteristics of the first mortgage.



questionable whether they are able to continue paying the mortgage loan when their household income declines, for instance because of job loss or a divorce. The combination of negative equity and a large payment burden puts these young households in a risky position. The remaining mortgage debt of the older age groups is limited: less than 2 percent of the households in the age group 50 to 59 have negative equity and this is almost non-existent for households in the retirement phase.

The increase in the number of households with high loan-to-value ratios and high loan-to-income ratios is related to the relaxation of lending rules in the 1990s (as described in Section 2). In addition non-traditional mortgage types, such as interest-only mortgages, has made mortgage loans more affordable since borrowers only pay interest on the loan. Interest-only mortgages account for about 55 percent of all originated mortgages after 2007, while more traditional repayment mortgages, such as fully amortizing mortgages, account for only a small fraction (see Table 2). A large proportion of the households owns an endowment mortgage: about 35 percent of the mortgages purchased after 2007. Endowment mortgages are in particular originated by younger households while older households more often own interest-only mortgages. The relative high prevalence of repayment mortgages among younger households - who have accumulated little housing equity - limits their risk of building up an excessive debt.

Around the year 2000, a substantial part of the originated mortgages was linked to an investment vehicle because stock prices were soaring and expected stock market returns were high in these days. Investment based mortgages became less popular after 2000 due to the poor realized investment returns, that contributed to shortfalls in investment mortgages. After 2007, the proportion of purchased investment based mortgages has declined to less than 3 percent of all new mortgage loans.

## 4 Measuring financial literacy

### 4.1 Financial literacy

Do individuals who are less financial literate and may have limited understanding of the features of a mortgage contract choose riskier mortgages? We assess the respondents' understanding of basic economic principles such as interest rates, inflation and portfolio diversification using the three financial literacy questions developed by Lusardi and Mitchell (2007). These basic financial literacy questions are extensively examined in a previous study on retirement planning by Alessie et al. (2011) using the same panel of households. We refer to these questions as 'financial literacy' questions. The exact wording of the questions are as follows (the correct answers are typeset in bold).

1. Suppose you had euro 100 in a savings account and the interest rate was 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow? **i) More than euro 102** ii) Exactly euro 102 iii) Less than euro 102 iv) Do not know.
2. Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, how much would you be able to buy with the money in this

account? i) More than today ii) Exactly the same **iii) Less than today** iv) Do not know.

3. Buying a company stock usually provides a safer return than a stock mutual fund. True or false? i) True **ii) False** iii) Do not know.

Table 3 reports the responses to these questions. The first question is answered correctly by about 90.7 percent of the respondents while 6.6 percent of the respondents did not know the answer.<sup>13</sup> This score is higher compared to the U.S. where about 65 percent of the respondents answered this question satisfactory and 13.5 percent did not know the answer; see Lusardi and Mitchell (2011). We should be careful with a comparison of both countries, however, because the questions are translated in a different language. Van Rooij et al. (2011) show that a small difference in the wording of a literacy questions can have an important influence on the answers of the respondents. The second and third question are answered correctly by respectively 84.6 percent and 58.1 percent of the respondents. The third question is obviously the most difficult one as 30.4 of the respondents answer that they do not know the answer. The bottom panel of Table 3 shows the distribution of the number of correct answers. We find that more than half of the respondents answered all three questions correct. It thus seems that the majority has a good understanding about basic financial principles. Zooming in on specific skills, it appears that almost all persons are able to do simple interest rate calculations, but many of them have difficulty to understand the basic principles of portfolio diversification and risk reduction.

## 4.2 Debt literacy

As a good understanding of the basic economic principles may not be sufficient in case of complex mortgages, we have a number of questions to determine the respondents understanding of debt contracts such as mortgages. The respondents were asked to answer three questions developed by Lusardi and Tufano (2009). The authors refer to this questions as ‘debt literacy’ questions since they measure knowledge about debt contracts which is important when taking out a loan. Specifically, the debt literacy questions measure the understanding of compound interest, the time value of money, and ability to distinguish between different payment methods. The questions are as follows (the correct answers are typeset in bold).

1. Suppose you own 1,000 euro on your credit card and the interest rate you are charged is 20% per year compounded annually. If you did not pay anything off, at this interest rate, how many years would it take for the amount you owe to double? i) 2 years **ii) Less than 5 years** iii) 5 to 10 years iv) More than 10 years v) Do not know.
2. You own 3,000 euro on your credit card. You pay a minimum payment of 30 euro each month. At an Annual Percentage Rate of 12% (or 1% per month), how many years would it take to eliminate your credit card debt if you made no additional new charges? i) Less than 5 year ii) Between 5 and 10 years iii) Between 10 and 15 years **iv) Continue to be in debt** v) Do not know.

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<sup>13</sup>Respondents were also able to refuse answering the question which they occasionally did. We consider these refusals as missing observations.

3. You purchase an appliance which costs 1,000 euro. To pay for this appliance, you are given the following two options: a) Pay 12 monthly installments of 100 euro each; b) Borrow at a 20% annual interest rate and pay back 1,200 euro a year from now. Which is the more advantageous offer? i) Option (a) **ii) Option (b)** iii) They are the same iv) Do not know.

The frequency of correct responses to these questions is reported in the first panel of Table 3. The first two questions ask the respondents to calculate the balance reduction of a loan in which the interest is compounding. These questions are similar to the first financial literacy question at first sight. The wording of the debt literacy questions is, however, more complex and related to loan contracts. The proportion of correct answers on both questions is much lower compared to the basic literacy question on interest compounding. The first and second debt literacy question are correctly answered by 66.9 and 48.3 percent of the respondents respectively. The results differ somewhat from the results documented by Lusardi and Tufano (2009) for the U.S., who report that both the first and second question are answered correctly by about one third of the respondents. The lower score for the U.S. is noticeable in light of the much higher experience with in particular credit card debt - which is virtually non-existent in the Netherlands - and suggests the understanding of loans does not automatically improve by experience.

The third debt literacy question shows that the concept of the time value of money is poorly understood: only 12.1 percent of the respondents answer correctly that it is advantageous to defer payment by one year. Table 4 provides the distribution of responses in the different answer categories for this question. About half of the respondents indicate that both payment schemes are similar; thereby overlooking the fact that one can earn interest over the money by deferring payment. A relative large share of the respondents (about one-third) misinterpret the most expensive option for the most attractive choice. It seems that respondents were quite confident about their answer, as the number of answered 'do not know's is relatively low (12.6%). The lack of knowledge for the third question is also found by Lusardi and Tufano (2009) for the U.S.<sup>14</sup>

only 8.6 percent of the respondents answered all three debt literacy questions correctly, while 36.8 percent answered two questions correctly. The debt literacy questions indicate that individuals may be able to make simple interest calculations, but have difficulty to grasp more complex loan decisions.

Table 3 (bottom panel) shows the distribution of the number of correct answers to all six literacy questions combined. 7.3 percent of the individuals answer all six questions correct and 25.2 percent of the individuals have one incorrect answer while more than 20 percent of the individuals answer more than half of the questions incorrect. Thus, we can conclude that there is considerable variation in the level of financial sophistication between individuals.

To get a better understanding of the high amount of incorrect responses on the debt literacy questions we examine whether individuals who score well on the financial literacy questions perform well on the more specific debt literacy questions, and vice versa. First, we compare the distribution correct debt literacy answers conditional on the number of correct answers on the basic financial literacy question. Panel A of Table 4 shows that individuals who have a

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<sup>14</sup>In the empirical analysis we perform a sensitivity analysis where we also attach weight to persons who do not give a complete wrong answer to the third debt literacy question. These persons answered that both offers are the same (i.e. answer category iii). This does not affect the results for the relationships between debt literacy and mortgage risks.

perfect score on the basic literacy questions perform much better on debt literacy questions as well. More than half of the individuals who have a perfect score on the financial literacy questions answer two or three debt literacy question correct, compared to only one-third for those with two correct literacy questions answer and 13.6 percent for respondents who provided one correct literacy question. The strong association between the number of correctly answered basic literacy and debt literacy questions is confirmed by the Pearson chi-squared test statistic, which soundly rejects the null-hypothesis of no association between both categorical variables.<sup>15</sup>

Panel B of Table 4 shows a cross tabulation of the number of correctly answered financial literacy questions and the answers provided to the third debt literacy question about the time value of money which is poorly understood. This question is answered correctly only by 17.3 percent of the respondents with a perfect score on the financial literacy questions. It thus seems that even individuals with a good understanding of basic financial concepts often overlook the fact that money earns interest. Financial literate persons are, however, less likely to give a complete wrong answer compared to individuals who are financially less capable. About 52.2 percent of the individuals with a perfect financial literacy score indicate that both payment schemes are similar and 27.8 percent give a completely wrong answer. The number of respondents who give a completely wrong answer as well as the proportion of ‘do not know’ responses is much higher for individuals who are financially less capable.

### 4.3 Debt literacy and personal characteristics

Table 5 shows the distribution of the number of correct debt literacy questions across socioeconomic characteristics. Respondents who are younger, higher educated, male or homeowner have a higher debt literacy score. Alessie et al. (2011) report similar results for the financial literacy questions. The Pearson chi-squared test statistics show that in debt literacy differences among gender, age, education and homeownership are highly significant. For the relationship between age and debt literacy we observe an inverted U-shaped pattern of the average number of correct answered questions. This is consistent with the findings for actual credit loan decisions for the U.S. by Agarwal et al. (2009) and reported in many other studies. While we cannot disentangle age and cohort effects based on these cross-sectional results, the typical interpretation of the better literacy scores among middle aged individuals (age 40 to 49 years) is that compared to younger generations they have more experience with debt, but the number of correct answers declines as individuals grow older and cognition declines.

We have asked the survey participants to assess their financial knowledge and their ability to originate a mortgage without professional advice.<sup>16</sup> Respondents seem quite well aware of their level of financial sophistication (Table 6). More than 20 percent of the individuals who consider themselves as well able to originate a mortgage loan without professional advice have three correct debt literacy answers, while only 3 percent of the persons who state that they are not able to originate a mortgage without advice have a perfect score on the debt literacy questions. We find a similar pattern with respect to self-assessed financial knowledge. More experienced

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<sup>15</sup>The Pearson chi-squared statistic is corrected for the use of sample weights with the correction of Rao and Scott (1984). The statistic is converted to a F statistic to get a valid p-value.

<sup>16</sup>Self-assessed financial literacy is taken from the DHS module on Economic & Psychological concepts of saving.

home buyers have a better understanding of debt contracts than first-time homeowners which is consistent with the increasing part of the inverted U-shaped relation of debt-literacy with age.

#### 4.4 Debt literacy and financial advice

Do less experienced homeowners or financially less sophisticated persons ask professional advice or do they use other sources of information to make a more informed mortgage choice? Panel A of Table 7 reports for several sources of information the percentage of borrowers who intend to use these sources when they purchase a house. The majority consider the advice of the mortgage lender (49.4%) or an independent mortgage broker (54.4%) as the most important source of information when purchasing a house. The advice from family and friends (29.4%) or the Internet (27.4%) are other important sources of information. Interestingly, individuals with more financial knowledge very often receive advice from financial magazines and books (20.8% percent) or other published sources - such as newspapers (9.3 %), brochures (11.2%) and the Internet (36.6%) - to become informed rather than to rely on the advice of experts only. Thus financially sophisticated borrowers more often gather information themselves to find out the best option instead of relying on advice from the field. This way, financially capable borrowers save the costs of financial advice. We do not find that less sophisticated individuals more often consult family members or friends when making a mortgage decision than more knowledgeable individuals. Individuals who answer all debt literacy questions incorrect the least often value the advice from family members or friends while individuals who answer one question correct value their advice the most. This regularity is found for other financial decisions such as investing in the stock market (Van Rooij et al., 2011).

The second part of Table 7 reports the percentage of borrowers who originated their mortgage directly with the bank or through an independent contractor such as a mortgage broker for different levels of debt literacy. There is no evidence that financial illiterate borrowers are more likely to originate a mortgage through a financial intermediary than financial literate individuals. A little less than half of the mortgage owners originate their mortgage directly at the lender without the intervention of an intermediate broker or advisor.

## 5 Measuring mortgage risks

### 5.1 Sources or risk: a self-assessment

The risks associated with a mortgage contract can be classified into two important types. First, there is an ‘income risk’ of being unable to meet mortgage payments, because household income declines or interest rates rise for ARM mortgages. Second, there is a ‘wealth risk’ of having a mortgage which exceeds the value of the property, because of house price declines, lending in excess of the housing value, or a forced sale of the house below the market value in case of default.<sup>17</sup> Having negative home equity is no problem as long as there are no payment problems. In case of payment problems - for example because of job loss or a divorce - the borrower may cut

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<sup>17</sup>Campbell and Cocco (2003) formulate a theoretical model about the trade-offs of both risks to explain the choice between fixed rate (FRM) and adjustable rate (ARM) mortgages; see Campbell and Cocco (2011) for a model that is applicable to non-traditional mortgage types such as interest-only mortgages.

in non-mortgage expenses or agree with the lender to temporarily suspend or reduce mortgage payments. When payment problems remain the borrower will eventually be forced to sell the house or go into foreclosure. A sale of the house requires that the mortgage has to be repaid. If the sale price is insufficient to pay off the mortgage the borrower has to pay back the deficiency.<sup>18</sup>

In our survey we measure both sources of risk for the borrower. The perceived risk of a payment problem (ie. income risk) follows from a question in which the respondents indicate their ability to meet payments (for living) under several adverse income shocks such as temporary unemployment, divorce or an increase of the mortgage interest rate. The perceived risk of negative home equity (i.e. wealth risk) is measured by asking the respondents whether they expect to experience financial distress in case of a large drop in in their home value of 20 percent. This happens to approximate the actual decline in house prices in the years after the questionnaire. In addition, we measure the borrowers perception of the overall riskiness of the mortgage contract by asking the respondents to assess the overall riskiness of their mortgage contract on a four point scale from 1 corresponding to ‘no risk’ to 4 corresponding to ‘very risky’.

Table 8 presents the response frequency for the three questions on the perceived riskiness of the mortgage contract originated by the mortgage owners in our sample. Only a few mortgage owners consider their mortgage very risky (1.8%). The majority of the borrows described their loan as slightly risky (46.3%), while about a quarter of the mortgage owners characterized their mortgage loan as somewhat risky (27.0%), and one in five consider the loan not risky at all (21.2%). About one-third of the mortgage owners state that they are able to meet their mortgage payments under any circumstances (31.4%), while almost two-thirds of the borrowers run into payment problems after an adverse income shock (64.6%). A significantly smaller group of borrowers is convinced that a drop in housing prices leads to serious financial problems (25.7%). This group is worried especially about having insufficient funds to pay off the mortgage at maturity and being unable to move because of negative home equity. A relative small group of mortgage owners indicate that this leads to (immediate) financial problems (16.9%).

Table 9 shows the relation between the perceived riskiness associated with the mortgage contract and the financial characteristics of the mortgage. The financial characteristics of the mortgage have been divided in three quantiles (low, intermediate, and high). We first investigate the link between the overall riskiness of the mortgage contract and financial mortgage characteristics. Because of the small size, the ‘very risky’ group is taken together with the ‘somewhat risky’ group. We find plausible correlation between perceived risk and actual mortgage characteristics related to the LTV ratios and LTI ratios suggesting that mortgage owners do recognize important risk characteristics of their mortgage, for example: 42.4% of the mortgage owners with a high current LTV consider their loan as risky, while just 9.6% percent of the mortgage owners with a low LTV perceive their loan as risky. We find the same pattern for the other financial characteristics of the mortgage loan, such as the current loan amount in relation to their net income (LTI) and mortgage payments in relation to their net income (PTI). The association between the financial features of the mortgage loan and respectively income risk and wealth risk is very similar.

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<sup>18</sup>NMG insured borrowers are to a large extent protected against residual debt in case of involuntary default as described in Section 2, but there is no full coverage. The insured amount decreases as if the original mortgage is paid off according to an annuity mortgage.

The majority of the respondents who took out an investment based mortgage view their mortgage as very risky (71.7%) while only 10.9% of those who own a traditional amortization mortgage view their mortgage as risky. More common types of mortgages, such as endowment and interest-only mortgages are typically viewed as not very risky by their owner. It seems that borrowers of which the interest rate of their mortgage can be changed quickly (ARMs) do not consider their mortgage as more risky compared to mortgages where the interest rate is fixed (FRMs). Borrowers who characterize their mortgage as more risky originate their mortgage more often through an intermediary than borrowers who perceive their mortgages as less risky.<sup>19</sup> We can by no means infer a causal direction from this table: consulting an intermediary might lead to a higher risk consciousness; and risk averse borrowers are more likely to ask independent advice through an intermediary. Finally, borrowers with a National Mortgage Guarantee (NMG) do not consider their mortgage as less or more risky than uninsured mortgages. However, borrowers with an NMG secured loan are more certain than others that they can meet mortgage expenses under any circumstances. This suggests that the affordability of the mortgage loan is taken into consideration for NMG secured loans.

## 5.2 Perceived risk of different mortgage terms

Are borrowers well aware of the mortgage risks? The perceived risk associated with the mortgage loan might not be consistent with the true underlying risk. Individuals who are financially more sophisticated or individuals who take out a mortgage through a mortgage broker may characterize their mortgage as more risky since they are better informed about the risks. To examine this question, we asked the mortgage owners to rate the perceived riskiness of six different mortgage features on a seven point scale: from 1 corresponding to ‘not risk at all’ to 7 corresponding to ‘very risky’. The factors are: 1) short-term fixed interest rate; 2) high loan-to-value ratio; 3) substantial mortgage expenses in relation to household income; 4) interest-only mortgage; 5) investing part of the mortgage payments in the stock market; 6) an adjustable rate mortgage (ARM).

The first column of Table 11 shows the average perceived riskiness for the different mortgage risk factors. Most mortgage owners perceive a high loan-to-value ratio, a high payment-to-income rate and having an investment mortgage as risky, while having an interest-only mortgage is considered as the least risky feature out of the six mortgage features asked. This finding that interest-only mortgages are not considered as very risky is remarkable since Dutch authorities have frequently stressed their riskiness. On the other hand, survey questions on house price expectations reveal that most borrowers were expecting substantial and ongoing house price increases. Moreover, the risk of an interest-only mortgage is limited if individuals have substantial equity in their home. Many households indeed indicate that a large drop in housing prices does not lead to financial problems because they have substantial equity in their house (Table 8). The relatively low perceived risk of adjustable rate mortgages is consistent with the evidence by Bucks and Pence (2008). They show that households underestimate the extent to which ARM rates can rise. The risk of investment mortgages can be considered as common knowledge

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<sup>19</sup>Similarly, individuals who consider the advice of an intermediary important are more likely to rate their mortgage as risky (not reported).

because these mortgages received much coverage in the media and many of these products incurred large investment losses after the burst of the dot-com bubble in the years 2001 to 2003 and in the years after the fall of Leyman Brothers.

The remaining columns of Table 11 show the association between financial literacy and perceived riskiness of the different mortgage features. The reported coefficients are derived from ordered probit models in which the perceived riskiness is the dependent variable and the financial literacy measure is the independent variable. The table reports estimates of the financial literacy coefficients from two specifications. The first estimate is from an ordered probit model without control variables. The second estimate follows from a specification with control variables. As most coefficients are insignificant we do not find a strong association between financial literacy and perceived riskiness (Panel A). There is some evidence that individuals with a higher debt or financial literacy consider an interest-only mortgage as less risky than individuals with lower literacy. This result is robust for other measures of financial literacy; i.e. the self-assessed ability to originate a mortgage without financial advice and self-assessed financial knowledge. After controlling for different background characteristics such as educational level, the financial situation, and risk and time preferences the coefficient remains negative but is no longer statistically significant (Panel B). More debt literate individuals consider a large mortgage loan in relation to the value of the house (LTV) and high mortgage expenses as more risky. This also holds for individuals with a higher financial literacy, but there is no relation with the self-reported literacy measures. Individuals with a higher financial literacy also consider investment based mortgages more risky than less literate individuals; there is also a positive (but no significant) association with the debt literacy measure. The regressions including the self-assessed ability to take out a mortgage loan show more significant relations. Those who are able to originate a mortgage without professional advice, consider adjustable rate mortgages (ARMs), short-term fixed interest rates, and interest-only mortgages less risky. There is no association between self-reported financial knowledge and the perceived risk of any of the mortgage features.

## **6 Results on financial literacy and mortgage risks**

### **6.1 Financial literacy and features of the mortgage**

To investigate whether financial literacy is related to mortgage choices we perform a regression analysis. Table 12 shows the estimated coefficients from a linear regression in which the mortgage feature is the dependent variable and the financial literacy measure is the independent variable. The first specification is without other control variables. The second specification contains control variables such as demographics, risk aversion, and the financial situation of the household. The first column of Table 12 shows that individuals with a higher debt literacy have a higher remaining mortgage loan with respect to the value of the house and in relation to net household income. Moreover, they also have higher mortgage expenses with respect to total household income. The estimated coefficients for the current loan-to-value ratio and mortgage expenses become insignificant after controlling for relevant background characteristics. However, including the background characteristics, individuals with higher levels of debt literacy take out mortgages



with significant lower LTV ratios and LTI ratios at the moment that they buy the house and originate the mortgage. For financial literacy, we find evidence of a relationship between the financial mortgage terms and financial sophistication, once we include the background characteristics. Individuals with a higher level of financial literacy have a significant lower current LTV and current LTI. For the other self-reported measures of financial ability, we do not find evidence of a relationship between the financial mortgage terms and financial sophistication.

Table 13 shows the marginal effects from a multinomial regression model of the mortgage type on financial ability. After controlling for demographics and preferences (i.e. Panel B) we find that persons with higher financial literacy are less likely to have the traditional fully amortizing mortgages. Similarly, respondents with higher self-assessed ability to take out a mortgage (without professional advice) more often have interest-only mortgages but are less likely to own endowment mortgages. In the same way, respondents with higher self-reported financial knowledge more often own interest-only mortgages, but the ownership of traditional full amortization mortgages is less common among these respondents. We do not find a relationship between financial literacy and having a mortgage with an adjustable rate (ARM) versus a fixed rate (FRM) for any of the financial ability measures.

## 6.2 Financial literacy and mortgage risks

Do individuals with lower financial ability choose riskier mortgages? To better understand the relation between financial literacy and the riskiness of the mortgage we use the measure of overall riskiness of the mortgage contract. We have shown that this measure is strongly correlated with the risky features of a mortgage loan such as the LTV ratio and LTI ratio. This measure may, however, lead to biased results if the judgements about the riskiness of the own mortgage loan is not entirely comparable across respondents. A lack of comparability between respondents results in measurement error, which may result in an underestimation of the association between financial literacy and mortgage risks. To deal with this issue we follow a two-step procedure. We first estimate an ordered probit regression on the self-reported overall riskiness of the mortgage contract as a function of objective ‘risky’ features associated with the mortgage loan. We use the predicted risk from this regression to create a measure of individual risk of the mortgage loan, which we will relate to several measures of financial literacy in the second step.

Table 14 shows estimates of an ordered probit regression of the self-assessed risk of the mortgage loan. The dependent variable is coded 0 for ‘no risk at all’ and 2 for ‘very/somewhat risky’. The first column shows the estimated coefficients for a specification which does include the financial features of the mortgage loan, but no information about the type of mortgage. Respondents with a higher current loan-to-value ratio or a higher mortgage payments to net-income ratio are more likely to consider their mortgage as risky. The second specification includes dummy variables for having an ARM and for the type of mortgage, where having an interest-only mortgage is the baseline. Respondents who have an investment based mortgage consider their mortgage more risky and respondents with traditional fully amortizing mortgages find the mortgage less risky (conditional on the financial features of the mortgage loan). Those who have an adjustable rate mortgage assess their mortgage as more risky. We did not include a variable for having a mortgage which is insured by the NMG as this variable appears insignificant

in all specifications.

We use the estimates of the final specification to predict the (self-assessed) mortgage risk based upon the features of the mortgage loan. Figure 1 shows the distribution of predicted mortgage risk for every household. We use this measure of mortgage riskiness as the dependent variable in a multivariate regression to test whether financial literacy is related to mortgage risks.

The first part of Table 15 shows the regression coefficients for debt literacy. The first column shows that debt literacy is positively associated with mortgage risk on the 1% significance level. The positive coefficient implies that individuals with a higher debt literacy choose riskier mortgages. The coefficient of debt literacy reduces after controlling for demographic characteristics such as educational level, age, gender, marital status and having children. Next, the regression is extended by accounting for the perceived riskiness of different terms of the mortgage loan. In the previous section, it appeared that financially more sophisticated individuals perceive several features of the mortgage loan as less risky, which may influence mortgage choice. We derive a measure of the perceived mortgage risk by performing a factor analysis on the six different features of the loan. The results in specification 3 show that perceived mortgage risk is an important determinant of the riskiness of the actual mortgage loan. The positive coefficient implies that individuals who perceive various features of a mortgage loan - such a high loan-to-value ratio or an investment based mortgage - as more risky choose less risky mortgages.

The next regression adds controls for mortgage advice and the use of an intermediary (specification 4). The results show that borrowers who originate the mortgage through an intermediary have riskier mortgages compared to borrowers who bypass the mortgage broker and get the mortgage directly from the lender. It makes sense for those who plan to take out a more risky loan with perhaps more complex features to go to an independent mortgage advisor. On the other hand, worries about a commission structure in which advisors get paid by lenders based on the mortgage amount and type of mortgage taken out have recently lead to a ban on commissions paid by lenders by the supervisory authority (AFM). Controlling for sources of information in taking a mortgage, the regression estimates show that borrowers who receive advice from the mortgage broker are inclined to choose riskier mortgages while borrowers who emphasize the importance of mortgage advice from family and friends have less risky mortgages. While family and friends are not necessarily financially knowledgeable, the advice from family and friends gives them the opportunity to learn from the experience and mistakes of others. Interestingly, more experienced home buyers have riskier mortgages (specification 5). Specification 6 adds controls for the financial situation of the household such as employment status, income, financial situation, and time and risk preferences. The inclusion of these controls does not affect the discussed coefficients. The final specification includes controls for income risk and wealth risk. The regression estimates show that individuals who take out risky mortgages more often expect to encounter financial problems when housing prices decline or earnings losses occur.<sup>20</sup>

The second part of Table 15 shows the same set of estimation results for financial literacy. The first specification shows that financial literacy is also positively correlated with mortgage

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<sup>20</sup>We performed a sensitivity analysis where we also attach weight to persons who do not give a complete wrong answer to the third debt literacy question (i.e. answer category iii). This does not alter the results. The estimated coefficient of the final specification changes from 0.064 to 0.063 and is significant at the 5% significance level.

risk. The magnitude of the estimated coefficient is very similar to the coefficient of debt literacy. However, after the inclusion of different control variables, the effect of financial literacy on mortgage risk is not statistically significant. This also holds for self-assessed ability and self-assessed financial knowledge.<sup>21</sup> Thus, the literacy measure that explicitly zooms into knowledge about debt, indeed seems a more accurate predictor of mortgage debt decisions than the overall measure of financial literacy.

## 7 Conclusion

This paper analyzes the relation between financial literacy and mortgage behavior. More specifically, we examine whether financially sophisticated home owners are more aware of mortgage loan risks and whether they take out less risky mortgages.

Our results show that interest-only mortgages are more prevalent among borrowers with higher financial literacy. Borrowers with lower financial literacy more often have traditional mortgages such as fully amortizing mortgages or endowment mortgages which pay off the mortgage principal at maturity. There is no clear association between financial literacy and financial attributes of the mortgage loan such as the loan-to-value ratio, loan-to-income ratio and mortgage payments in relation to disposable household income. We find that financially less sophisticated persons perceive different mortgage features more risky compared to persons who have more financial knowledge, which may explain the observed differences in mortgage features. These features include having an interest-only component or adjustable interest rates.

After controlling for the perceived riskiness of the mortgage loan, being a first time home buyer, demographic factors and the financial situation of the borrowers, we find that households with a better understanding of debt contracts own riskier mortgages. Our results indicate that financial knowledge itself is not associated with the risk of the mortgage loan. Thus, the financial literacy measure - which has proved to be a good predictor of stock market participation and retirement planning - is less capable to predict another specific component of financial decisions, namely debt decisions than the measure that is specifically addresses the understanding of debt contracts. Risky mortgages are characterized by a larger-loan-to value ratio, higher mortgage payments as a part of total income and complex features such as an investment based mortgage and adjustable rates. Respondents who have taken out more risky mortgages more often state that they are unable to meet mortgage payments after a decline in income and that they will encounter financial difficulties after a large drop in housing prices.

We find evidence that households who use financial assistance and mortgage advice from intermediaries such as mortgage brokers take out riskier mortgages. Financial intermediaries are more often consulted by more knowledgeable borrowers, while less knowledgeable borrowers attach more importance to the financial advice of family or friends and more often go directly to the lender. Households who gather informal advice by family and friends take out more conservative mortgages.

These results are relevant for policy makers. As riskier mortgages are taken out by households who gather financial advice, it is important to safeguard that mortgage advice is independent

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<sup>21</sup>The results for self-assessed knowledge are not reported in the table; the results are available upon request.

and that consumers are informed about the risk characteristics of the menu of choice options. As from January 2013, the Dutch government has prohibited the commission to intermediaries for the origination of mortgages. Consumers now have to pay the advisor directly for all services. This commission structure takes away any worries about mortgage advisors having incentives to give advice which is not in line with the interest of the consumer and thus may result in the advice and origination of more conservative mortgages and consequently less households with financial problems. On the other hand, high brokerage fees, might discourage home owners to gather financial advice. The good news from a financial stability perspective is that the home owners that did not ask for professional advice in our sample, while being less sophisticated, have taken out less complex and more conservative mortgages.

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## Tables and figures

Table 1: Financial features of the mortgage loan across mortgage loan durations and age groups

	N	LTV ratio		LTV ratio > 100%		LTI ratio		CPTI
		OLTV	CLTV	OLTV	CLTV	OLTI	CLTI	
<i>Panel A. Year of purchase of the house</i>								
After 2007	44	1.03	0.85	67.3	25.2	9.08	5.89	0.57
2004 to 2007	98	0.96	0.81	53.0	16.8	8.88	5.72	0.51
2000 to 2003	63	0.90	0.67	41.5	5.90	5.60	4.04	0.39
1996 to 1999	69	0.92	0.49	43.1	0	6.23	3.31	0.35
1990 to 1995	91	0.94	0.36	25.0	1.81	.	2.35	0.27
Before 1990	166	0.87	0.28	17.5	0.47	.	2.42	0.26
<i>Panel B. Year taken out the mortgage</i>								
After 2007	61	1.00	0.77	57.1	19.6	9.18	5.21	0.49
2004 to 2007	167	0.97	0.72	47.6	12.6	8.63	5.07	0.46
2000 to 2003	82	0.90	0.55	35.5	3.34	4.93	3.60	0.34
1996 to 1999	82	0.89	0.43	34.6	0	6.64	3.03	0.34
1990 to 1995	61	0.91	0.28	19.4	0	.	1.78	0.25
Before 1990	78	0.82	0.21	15.6	1.06	.	1.88	0.24
<i>Panel C. Age groups</i>								
Above age 70	72	0.75	0.26	11.8	0	6.01	2.36	0.23
Age 60 to 69	126	0.87	0.40	22.9	0.59	6.39	3.10	0.32
Age 50 to 59	136	0.89	0.45	30.4	1.24	6.13	3.20	0.33
Age 40 to 49	107	0.97	0.61	45.4	6.65	9.06	4.14	0.43
Below age 40	90	1.03	0.82	62.1	22.6	8.81	5.23	0.47
Mean		0.93	0.55	38.1	7.30	7.97	3.80	0.38

*Notes:* (N=531). Panel A displays the average value of the mortgage measures by year of purchase of the house (for the head of the household). The construction and definition of these measures is described in Section 3.2. The measures are reported for the 531 households for which all mortgage characteristics are available. For the variable OLT I the number of observations is lower because income at time of mortgage origination is not available for all households (N=170). Panel B provides the same statistics by year of purchase of the current mortgage. This period is different from the year of purchase of the house if the original mortgage is refinanced. Panel C displays the mean value of financial characteristics of the mortgage loan for different age groups. The statistics are weighted averages.

Table 2: Mortgage types among across mortgage loan durations and age groups

	N	Mortgage type (percent)					ARM	Refinanced
		Full amortization	Endowment	Interest-only	Investment based	Other		
<i>Panel B. Year of purchase of the house</i>								
After 2007	44	1.15	41.5	45.8	3.32	8.21	6.97	4.73
2004 to 2007	98	4.77	32.4	45.8	8.66	8.35	1.60	6.21
2000 to 2003	63	4.85	22.5	45.7	22.1	4.86	12.2	30.8
1996 to 1999	69	1.27	45.4	34.8	17.6	0.82	4.78	28.3
1990 to 1995	91	11.6	36.5	40.9	11.1	0	11.7	38.5
Before 1990	166	18.4	18.2	56.9	5.88	0.71	15.0	65.4
<i>Panel C. Year taken out the mortgage</i>								
After 2007	61	1.93	35.1	54.9	2.59	5.50	8.75	26.5
2004 to 2007	167	3.43	25.0	53.5	10.4	7.70	5.68	39.6
2000 to 2003	82	7.56	20.5	48.2	22.6	1.13	12.9	38.3
1996 to 1999	82	3.18	35.6	43.4	17.1	0.72	5.19	37.1
1990 to 1995	61	12.1	54.0	29.0	4.86	0	5.82	14.8
Before 1990	78	35.7	28.9	32.9	2.54	0	22.2	21.7
<i>Panel A. Age groups</i>								
Above age 70	72	19.7	2.34	77.2	0.78	0	13.1	45.1
Age 60 to 69	126	13.4	9.90	67.5	8.62	0.59	9.55	47.4
Age 50 to 59	136	7.72	29.4	47.7	12.8	2.40	15.1	37.6
Age 40 to 49	107	4.16	42.5	35.2	14.6	3.55	5.52	25.3
Below age 40	90	4.54	50.9	24.9	11.1	8.48	3.87	16.7
Mean		8.41	31.1	46.1	10.8	3.52	8.97	32.5

*Notes:* (N=531). Panel A displays the percent of households who originated a type of mortgage by year of purchase of the house (for the head of the household). The five mortgage types are mutually exclusive and refer to the first mortgage. A description of the different mortgage types is given in Section 2. The final two columns of panel A reports the average share of households who have a adjustable rate mortgage (ARM) and who refinanced their mortgage respectively. “Refinanced” is defined as households who took out a mortgage some time after the purchase of the house. The same statistics are reported by year of origination of the current mortgage (panel B) and across five age groups (panel C). The statistics are weighted averages.

Table 3: Percentage of correct and incorrect financial literacy and debt literacy questions

<i>Panel A. Percentage of correct answers</i>								
	Debt literacy questions			Financial literacy questions				
	1	2	3	1	2	3		
Correct	66.9	48.3	12.1	90.7	84.6	58.1		
Incorrect	21.0	35.7	76.7	3.2	6.0	11.5		
Do not know	12.1	16.0	11.2	6.1	9.4	30.4		

<i>Panel B. Number of correct answers</i>								
	None	1	2	3	4	5	6	Mean
Debt literacy	24.6	32.1	34.7	8.6	.	.	.	1.3
Financial literacy	6.1	6.9	34.6	52.5	.	.	.	2.3
Debt & fin. literacy	4.9	4.2	12.7	19.9	25.8	25.2	7.3	3.6

*Notes:* The first part of Panel A shows weighted percentages of correct debt literacy questions for all respondents of the questionnaire (N=1465). The final three columns report the distribution of answers to the financial literacy questions which were asked in a separate module. This module was answered by more than 90 percent of our sample (N=1324). Panel B displays the weighted number of correct answers for both separate modules and all six questions combined (N=1324). The statistics are weighted averages.

Table 4: Debt literacy versus financial literacy

	Number of correct answers for financial literacy				
	None	1	2	All	Mean
<i>Panel A. Number of correct answers for debt literacy</i>					
None (n=353)	80.6	47.2	28.3	12.1	1.72
1 (n=442)	15.3	39.2	36.4	29.7	2.35
2 (n=430)	4.1	13.6	29.6	44.4	2.63
All (n=99)	0.0	0.0	5.6	13.9	2.79
Pearson $\chi^2$ statistic: $F(8.76, 11595.1) = 22.76, p\text{-value} = 0.00$					
<i>Panel B. Answers debt literacy Question 3.</i>					
Option (a) (n=407)	13.8	41.4	31.9	27.8	2.34
Option (b) (n=145)	0.0	1.4	9.5	17.3	2.72
They are the same (n=625)	15.0	39.0	47.5	52.2	2.48
Do not know (n=147)	71.2	18.2	11.0	2.7	1.21

*Notes:* (N=1324). The statistics are weighted averages. The Pearson chi-squared statistic is corrected for the use of sample weights.



Table 5: Debt literacy and demographics

	Number of correct debt literacy answers				
	None	1	2	All	Mean
Age classes					
Above age 70 (n=249)	42.4	35.5	18.8	3.3	0.83
Age 60 to 69 (n=362)	27.1	32.9	33.0	7.0	1.20
Age 50 to 59 (n=353)	21.2	30.0	41.0	7.7	1.35
Age 40 to 49 (n=261)	19.2	30.2	37.1	13.5	1.45
Below age 40 (n=240)	19.2	32.9	38.3	9.6	1.38
Pearson $\chi^2$ statistic: $F(11.01, 16124.0) = 4.86, p\text{-value} = 0.00$					
Gender					
Men (n=788)	18.7	29.3	37.9	14.0	1.47
Women (n=677)	30.7	35.1	31.3	2.9	1.06
Pearson $\chi^2$ statistic: $F(2.97, 4352.0) = 19.1583, p\text{-value} = 0.00$					
Education level					
Master degree (n=197)	5.9	24.0	51.4	18.7	1.83
Bachelor degree (n=408)	18.3	29.2	41.2	11.3	1.45
Secondary (n=404)	26.2	36.5	32.0	5.3	1.16
Primary (n=456)	41.4	36.2	19.9	2.5	0.84
Pearson $\chi^2$ statistic: $F(8.79, 12870.9) = 16.0531, p\text{-value} = 0.00$					
Homeownership status					
Tenant (n=374)	33.3	37.9	24.3	4.5	1.00
Homeowner (n=1,091)	21.5	30.1	38.4	10.0	1.37
Pearson $\chi^2$ statistic: $F(2.93, 4289.1) = 10.3986, p\text{-value} = 0.00$					

*Notes:* (N=1465). The statistics are weighted averages. The Pearson chi-squared statistic is corrected for the use of sample weights.

Table 6: Debt literacy versus self-assessed knowledge and experience

	Number of correct debt literacy answers				Mean
	None	1	2	All	
Self-assessed ability to originate a mortgage without advice					
Well able (n=171)	13.4	18.4	46.5	21.7	1.76
Able (n=316)	16.6	27.1	45.4	10.9	1.51
More or less able (n=298)	18.9	37.1	34.1	9.9	1.35
Poorly able (n=314)	24.5	33.5	37.5	4.5	1.22
Not able (n=133)	34.2	37.5	25.3	3.0	0.97
Do not know (n=51)	60.8	23.0	12.8	3.4	0.59
Pearson $\chi^2$ statistic: $F(17.12, 25067.7) = 7.55, p\text{-value} = 0.00$					
Self-assessed financial knowledge					
Very knowledgeable (n=40)	17.0	18.0	40.9	24.2	1.72
Knowledgeable (n=291)	15.3	28.5	38.9	17.2	1.58
More or less knowledgeable (n=808)	24.8	34.1	34.7	6.5	1.23
Not knowledgeable (n=268)	33.1	32.5	31.5	2.8	1.04
Pearson $\chi^2$ statistic: $F(11.61, 16998.9) = 4.97, p\text{-value} = 0.00$					
Times moved to an owner occupied house					
Never (n=346)	33.5	37.1	24.5	4.8	1.01
1 time (n=561)	24.1	34.1	32.6	9.3	1.27
2 times (n=364)	21.1	26.7	42.0	10.2	1.41
3 times (n=129)	16.8	31.5	39.7	12.0	1.47
4 times or more (n=65)	13.8	20.3	59.0	6.9	1.59
Pearson $\chi^2$ statistic: $F(11.59, 16961.8) = 3.93, p\text{-value} = 0.00$					

*Notes:* (N=1465). We have 182 missing observations for the ability to originate a mortgage without financial advice as this question is not asked to individuals who live in a rental home and report that they do not consider to buy a house (i.e. they strictly prefer to rent). We have 58 missing observations for self-assessed financial knowledge as these individuals did not participate in the DHS module on Economic & Psychological concepts of saving. The statistics are weighted averages. The Pearson chi-squared statistic is corrected for the use of sample weights.

Table 7: Financial advice versus debt literacy

	Number of correct answers				Total	<i>p</i> -value
	None	1	2	All		
<i>Panel A. What is your most important source of advice when you purchase a house?</i>						
Parents, friends or acquaintance	22.5	33.2	31.4	25.4	29.4	0.24
Information from the newspapers	2.1	2.8	3.4	9.3	3.5	0.00
Financial magazines, guides, books	6.9	9.3	16.0	20.8	12.3	0.00
Brochures from my bank or mortgage adviser	6.4	7.7	7.3	11.2	7.6	0.99
Bank or other institution who provide the mortgage	41.7	49.5	55.3	43.4	49.4	0.27
Professional (independent) financial advisers	46.6	56.3	58.2	51.8	54.4	0.28
Advertisements on TV or in other Media	0.7	0.4	0.5	0.0	0.5	0.50
Financial computer programs	4.0	4.0	5.5	10.4	5.1	0.08
Financial information on the Internet	15.2	22.7	36.3	36.6	27.4	0.00
Other sources	5.1	4.3	6.2	8.0	5.5	0.22
Do not know	13.4	3.8	0.7	1.4	4.5	0.00
<i>Panel B. Through which contractor have you taken out your mortgage?</i>						
Directly with a bank or other financial institution	42.5	42.4	44.2	44.1	43.4	0.92
Real estate agent, personal property agent, etc.	11.5	8.5	9.0	1.4	8.3	0.77
Insurance agent, insurance office, etc.	28.1	27.0	23.6	32.4	26.5	1.00
Hypotheekshop, Hypotheker, etc.	9.1	18.0	18.8	17.9	16.8	0.85
Employer, the Internet or otherwise	8.8	4.1	4.4	4.2	5.1	1.00

*Notes:* Panel A reports the percentage of individuals who give importance to a specific source of information when purchasing a house stratified by the number of correct debt literacy answers. The percentages do not sum up to a hundred percent because persons indicate multiple sources as important. The final column report the *p*-values of a Pearson  $\chi^2$  test. The *p*-values have been adjusted to take into account that multiple tests are being conducted (Holm, 1979). This question is not asked to tenants without plans to purchase a house in the future (182 individuals) (N=1283). Panel B reports the percentage of borrowers who originated their mortgage through a particular mortgage contractor (across the level of debt literacy). All features of a mortgage loan (such as the contractor of the loan) are answered by the head of the household (N=531).

Table 8: Response frequency regarding the perceived riskiness of the own mortgage contract

<i>Overall riskiness</i> (of the mortgage contract)	Very risky	Some-what risky	Not very risky	No risk	Do Not Know
	1.8	27.0	46.3	21.2	3.7
<i>Income risk</i> - Difficult to pay mortgage expenses under adverse unforeseen circumstances?	Yes	No			Do Not Know
	64.6	31.4			4.1
<i>Wealth risk</i> - Financial problems after a large house price decline?	Yes	No			Do Not Know
	25.7	62.9			11.4
<u>No financial problems<sup>a</sup></u>					
Substantial equity in my house	86.2				
Sufficient net worth to set off the losses	20.8				
<u>Financial problems<sup>a</sup></u>					
Not enough funds to pay off the mortgage at maturity	57.4				
Results in inadequate savings to support retirement	11.2				
Results in financial strain	16.9				
Unable to move to another house	27.6				
Other	4.5				

*Notes:* (N=930). The questions are asked to all household members who have a residential mortgage on their property (748 households). We have 97 missing observations for the question regarding income risk as these individuals did not participate in the DHS module on Accommodation and Mortgages. The statistics are weighted averages.

<sup>a</sup> Does not sum to a hundred percent because respondents may provide multiple answers.

Table 9: Perceived riskiness of the mortgage contract versus financial characteristics of the mortgage

	Mean	Overall riskiness			Income risk		Wealth risk	
		Some- what risky	Not very risky	No risk	Yes	No	Yes	No
Original LTV								
Low	0.58	20.7	45.7	33.5	52.4	47.6	12.0	88.0
Intermediate	0.97	21.7	53.6	24.7	59.1	40.9	27.8	72.2
High	1.15	42.6	44.7	12.7	85.7	14.3	40.4	59.6
Pearson $\chi^2$ test:		$p$ -value = 0.00			$p$ -value = 0.00		$p$ -value = 0.00	
Original LTI								
Low	3.69	21.4	46.1	32.5	59.6	40.4	26.7	73.3
Intermediate	6.56	44.8	46.6	8.6	85.2	14.8	45.2	54.8
High	12.60	41.2	44.2	14.6	85.9	14.1	56.1	43.9
Pearson $\chi^2$ test:		$p$ -value = 0.01			$p$ -value = 0.00		$p$ -value = 0.01	
Current LTV								
Low	0.16	9.6	45.9	44.5	36.3	63.7	6.9	93.1
Intermediate	0.46	29.7	49.3	21.0	67.0	33.0	14.2	85.8
High	0.91	42.4	48.1	9.5	87.7	12.3	52.2	47.8
Pearson $\chi^2$ test:		$p$ -value = 0.00			$p$ -value = 0.00		$p$ -value = 0.00	
Current LTI								
Low	1.25	8.2	50.1	41.7	41.6	58.4	7.8	92.2
Intermediate	3.24	32.4	46.7	20.9	64.8	35.2	17.5	82.5
High	6.57	42.0	47.4	10.7	87.0	13.0	51.8	48.2
Pearson $\chi^2$ test:		$p$ -value = 0.00			$p$ -value = 0.00		$p$ -value = 0.00	
Current PTY								
Low	0.14	12.1	50.6	37.3	44.5	55.5	10.3	89.7
Intermediate	0.32	25.7	52.2	22.2	67.5	32.5	26.3	73.7
High	0.63	44.4	42.6	13.0	82.7	17.3	41.5	58.5
Pearson $\chi^2$ test:		$p$ -value = 0.00			$p$ -value = 0.00		$p$ -value = 0.00	

*Notes:* (N=680). The construction and definition of these measures is described in Section 3.2. The measures are reported for the members of the households for which all mortgage characteristics are available. For the variable Original LTI the number of observations is lower because income at time of mortgage origination is not available for all households (N=242). The first column presents per quantile the average value of the financial measures of the mortgage. The other columns contain percentages. For every risk measure we consider the few ‘Do not know’ answers as missing observations. The statistics are weighted averages.

Table 10: Perceived riskiness of the mortgage contract versus features of the mortgage and process of origination

	Overall riskiness				Income risk		Wealth risk	
	Mean	Some- what risky	Not very risky	No risk	Yes	No	Yes	No
Mortgage type								
Full amortization	9.1	10.9	36.5	52.5	54.1	45.9	15.0	85.0
Endowment	30.9	22.5	60.2	17.3	77.7	22.3	31.3	68.7
Interest only	45.4	28.0	47.0	25.0	58.8	41.2	24.5	75.5
Investment	10.2	71.7	21.6	6.6	80.5	19.5	33.2	66.8
Other mortgage	4.5	35.7	53.1	11.2	80.5	19.5	53.8	46.2
Pearson $\chi^2$ test:	$p$ -value = 0.00				$p$ -value = 0.00		$p$ -value = 0.04	
Adjustable rate mortgage (ARM)								
No	91.9	29.2	48.5	22.3	67.9	32.1	28.0	72.0
Yes	8.2	34.0	41.0	25.0	61.7	38.3	26.9	73.1
Pearson $\chi^2$ test:	$p$ -value = 0.62				$p$ -value = 0.38		$p$ -value = 0.87	
National Mortgage Guarantee (NMG)								
No	66.8	30.1	45.3	24.6	64.6	35.4	26.0	74.0
Yes	33.2	28.6	53.1	18.4	73.2	26.8	31.9	68.1
Pearson $\chi^2$ test:	$p$ -value = 0.21				$p$ -value = 0.05		$p$ -value = 0.21	
Originated through an intermediary								
No	43.4	21.6	48.1	30.3	58.6	41.4	23.4	76.6
Yes	56.6	35.9	47.7	16.4	74.1	25.9	31.6	68.4
Pearson $\chi^2$ test:	$p$ -value = 0.00				$p$ -value = 0.00		$p$ -value = 0.07	

*Notes:* (N=680). The features of the mortgage contract are reported for the members of the households for which all mortgage characteristics are available. The first column presents the frequency for each mortgage type or category. The other columns contain percentages. A description of the different mortgage types is given in Section 2. For every risk measure we consider the few ‘Do not know’ answers as missing observations. The statistics are weighted averages.

Table 11: Financial literacy and perceived riskiness of different features of the mortgage loan: regression results

	Mean / Std. Dev.	Debt literacy	Financial literacy	Ability to originate a mortgage	Financial knowledge
<i>Panel A. Regression results without controls</i>					
Short fixed term	4.87 (1.60)	-0.015 (0.036)	-0.071 (0.046)	-0.084*** (0.027)	0.034 (0.044)
High loan-to-value ratio	6.20 (1.16)	0.017 (0.040)	0.096* (0.053)	0.019 (0.030)	-0.040 (0.048)
High mortgage expenses	5.98 (1.20)	0.071* (0.038)	0.047 (0.048)	-0.006 (0.029)	-0.051 (0.047)
Interest-only mortgage	4.18 (1.59)	-0.121*** (0.035)	-0.143*** (0.043)	-0.151*** (0.028)	-0.112** (0.046)
Investment based mortgage	5.78 (1.34)	0.001 (0.038)	0.066 (0.052)	-0.015 (0.029)	-0.044 (0.047)
Adjustable rate mortgage (ARM)	5.00 (1.36)	-0.056 (0.035)	-0.019 (0.046)	-0.086*** (0.028)	-0.031 (0.047)
<i>Panel B. Regression results with controls</i>					
Short fixed term		-0.029 (0.039)	-0.075 (0.051)	-0.068** (0.032)	0.031 (0.048)
High loan-to-value ratio		0.078* (0.044)	0.129** (0.058)	0.007 (0.035)	0.008 (0.053)
High mortgage expenses		0.127*** (0.042)	0.074 (0.054)	-0.008 (0.034)	-0.012 (0.053)
Interest-only mortgage		-0.060 (0.038)	-0.059 (0.046)	-0.093*** (0.031)	-0.048 (0.050)
Investment based mortgage		0.051 (0.042)	0.115** (0.057)	-0.015 (0.034)	0.001 (0.050)
Adjustable rate mortgage (ARM)		-0.051 (0.039)	-0.008 (0.051)	-0.066** (0.033)	-0.024 (0.052)
Observations		1100	1003	1088	1092

*Notes:* (N=1100). The first column of Panel A. shows the average perceived riskiness of different features of a mortgage loan. The perceived riskiness of a mortgage feature is answered on a response scale from 1 (no risk) to 7 (no risk at all). We excluded 87 individuals who responded ‘Do Not Know’ to all six features. We recoded the remaining ‘Do Not Know’ answers as very risky. This corresponds with the answers of these individuals to the other features of the mortgage loan (which they very often categorize as very risky). The remaining columns of the table show the association between financial literacy and perceived riskiness of different features of the mortgage loan. The coefficient is derived from an ordered probit model in which the perceived riskiness is the dependent variable and the financial literacy measure is the independent variable. The debt (financial) literacy measure is based on the number of correct answers to three debt (financial) questions. The ability to originate a mortgage measure and financial knowledge measure are self-reported; they are answered on response scale from 1 to 5 and 1 to 4 respectively. The few ‘Do Not Know’ answers for the ability measure are excluded. Panel B. estimates an ordered probit model with control variables which include: marital status, gender, age groups, educational level, monthly household income (quartiles), financial situation, homeownership status, children, employment status, risk and time preferences and number of times moved to an owner occupied house. Clustered standard errors are within parentheses. \*\*\* Significant at the 1 percent level. \*\* Significant at the 5 percent level. \* Significant at the 10 percent level.

Table 12: Financial literacy and financial mortgage attributes: regression results

	Debt literacy	Financial literacy	Ability to originate a mortgage	Financial knowledge
<i>Panel A. Regression results without controls</i>				
Current LTV	0.037** (0.015)	0.005 (0.018)	-0.035*** (0.012)	0.042** (0.018)
Current LTI	0.181* (0.110)	-0.146 (0.155)	-0.105 (0.095)	0.208 (0.146)
Current PTI	0.023** (0.010)	-0.002 (0.014)	0.003 (0.009)	0.027** (0.013)
Original LTV	-0.019 (0.015)	-0.008 (0.021)	-0.018 (0.013)	0.015 (0.018)
Original LTI	-0.093 (0.329)	0.176 (0.426)	-0.477 (0.294)	-0.100 (0.447)
<i>Panel B. Regression results with controls</i>				
Current LTV	0.007 (0.013)	-0.035** (0.015)	-0.020* (0.010)	-0.004 (0.017)
Current LTI	0.080 (0.105)	-0.247* (0.141)	-0.019 (0.079)	-0.023 (0.135)
Current PTI	0.012 (0.010)	-0.014 (0.014)	0.011 (0.008)	0.007 (0.013)
Original LTV	-0.033* (0.017)	-0.019 (0.021)	0.000 (0.013)	0.007 (0.020)
Original LTI	-0.647* (0.378)	-0.217 (0.453)	-0.373 (0.288)	-0.382 (0.429)
Observations	517			

*Notes:* N=517. The table shows the association between financial literacy and several features of the mortgage loan for different measures of financial ability; i.e debt literacy, financial literacy, self-assessed ability to originate a mortgage and self-assessed financial knowledge (see Table 11 for the scale of the measures). The correlation coefficient is derived from a OLS regression in which the mortgage feature is the dependent variable and the financial literacy measure is the independent variable. The first regression specification (Panel A.) does not include other control variables, while the second specification (Panel B.) includes: marital status, gender, age groups, educational level, monthly household income (quartiles), financial situation, children, employment status, risk and time preferences, number of times moved to an owner occupied house, and years since origination of the mortgage. \*\*\* Significant at the 1 percent level. \*\* Significant at the 5 percent level. \* Significant at the 10 percent level.



Table 13: Financial literacy and mortgage type: regression results

	Debt literacy	Financial literacy	Ability to originate a mortgage	Financial knowledge
<i>Panel A. Regression results without controls</i>				
Full amortization	-0.003 (0.014)	-0.029* (0.016)	-0.014 (0.011)	-0.033* (0.018)
Endowment	0.002 (0.021)	-0.023 (0.026)	-0.038** (0.017)	-0.013 (0.025)
Interest-only	0.009 (0.023)	0.050* (0.028)	0.052*** (0.019)	0.069** (0.028)
Investment based	-0.007 (0.015)	-0.005 (0.019)	-0.006 (0.013)	-0.025 (0.019)
Adjustable rate mortgage (ARM)	0.011 (0.015)	-0.023 (0.021)	0.012 (0.012)	-0.015 (0.017)
<i>Panel B. Regression results with controls</i>				
Full amortization	-0.026* (0.014)	-0.037** (0.015)	-0.009 (0.012)	-0.052*** (0.020)
Endowment	0.016 (0.021)	-0.008 (0.026)	-0.054*** (0.017)	0.003 (0.027)
Interest-only	0.012 (0.024)	0.046 (0.030)	0.072*** (0.019)	0.064** (0.031)
Investment based	0.001 (0.014)	0.004 (0.019)	-0.003 (0.012)	-0.010 (0.019)
Adjustable rate mortgage (ARM)	0.013 (0.015)	-0.025 (0.021)	0.005 (0.012)	-0.018 (0.017)
Observations	517			

*Notes:* N=517. The table shows the association between financial literacy and several features of the mortgage loan for different measures of financial ability (see Table 12 for a description of the measures). The correlation coefficient is derived from a OLS regression (ARM) and a multinomial logit regression (mortgage type) in which the mortgage feature is the dependent variable and the financial literacy measure is the independent variable. The first regression specification (Panel A.) does not include other control variables, while the second specification (Panel B.) includes controls (see Table 12). \*\*\* Significant at the 1 percent level. \*\* Significant at the 5 percent level. \* Significant at the 10 percent level.

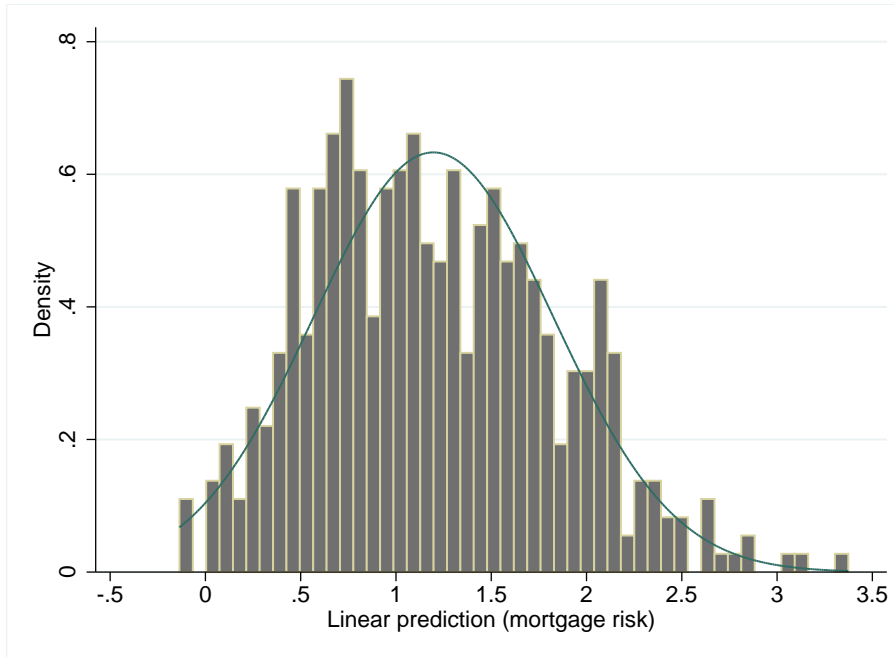
Table 14: Riskiness mortgage loan: regression results

	[1]	[2]
Current Loan-to-value (LTV)	0.969***	0.999***
Current Payment-to-net income (PTI)	0.904***	0.862***
Adjustable rate mortgage (ARM)		0.455**
Endowment mortgage		0.063
Other mortgage		-0.167
Full amortization		-0.24
Investment based mortgage		1.231***
cut1		
Constant	0.431***	0.436**
cut2		
Constant	1.900***	1.975***
Pseudo R-squared	0.09	0.13

*Notes:* (N=484). The table reports the regression coefficients from an ordered probit model. The dependent variable is the perceived riskiness of the own mortgage loan which has a response scale from 0 (no risk at all) to 2 (somewhat risky). We combine the risky group and somewhat risky group. The second column includes indicators for the type of mortgage and an indicator for having an ARM versus FRM. The indicator for having an interest-only mortgage is the omitted category. The investment based mortgage type is interacted with the financial characteristics of the mortgage (i.e. LTV ratio and PTI ratio). Both specifications include controls for the year of origination of the mortgage loan.

\*\* Significant at the 5 percent level. \* Significant at the 10 percent level.

Figure 1: Distribution of predicted mortgage risk on the basis of the features of the mortgage loan



The graph shows the histogram of the predicted mortgage risk. A normal density function is plotted in the graph.

Table 15: Mortgage risk and financial literacy: regression results

	[1]	[2]	[3]	[4]	[5]	[6]	[7]
<i>Panel A Debt literacy</i>							
Literacy score	0.110***	0.065**	0.059*	0.074**	0.066**	0.064**	0.064**
All questions 'do not know'	0.028	0.021	0.026	0.039	0.053	0.057	0.103
Perceived risk			0.092***	0.096***	0.094***	0.083***	0.058**
<i>Sources of information</i>							
Lender				0.021	0.022	-0.005	-0.022
Intermediary				0.158***	0.176***	0.153**	0.111*
Fam. and friends				-0.148**	-0.133**	-0.128**	-0.137**
Published				-0.007	-0.017	0.003	0.002
Issued through an intermediary			0.145**	0.149***	0.136**	0.122**	
Times moved					0.102***	0.091***	0.080***
<i>Sources of risk</i>							
Income risk							0.230***
Wealth risk							0.227***
Constant	1.016***	1.644***	1.624***	1.453***	1.330***	1.625***	1.275***
<i>Additional controls</i>							
Demographics	No	Yes	Yes	Yes	Yes	Yes	Yes
Financial	No	No	No	No	No	Yes	Yes
Adjusted R-squared	0.02	0.22	0.24	0.28	0.29	0.31	0.36
<i>Panel B Financial literacy</i>							
Literacy score	0.117**	0.056	0.053	0.082*	0.065	0.049	0.039
All questions 'do not know'	0.507**	0.508***	0.537***	0.607***	0.602***	0.519***	0.457***
Perceived risk			0.102***	0.107***	0.105***	0.093***	0.068**
<i>Sources of information</i>							
Lender				0.026	0.026	0.000	-0.018
Intermediary				0.159***	0.179***	0.155***	0.113**
Fam. and friends				-0.151**	-0.132**	-0.124**	-0.134**
Published				0.007	-0.005	0.012	0.010
Issued through an intermediary				0.147**	0.150***	0.139**	0.124**
Times moved					0.110***	0.096***	0.085***
<i>Sources of risk</i>							
Income risk							0.230***
Wealth risk							0.208***
Constant	0.860***	1.579***	1.557***	1.320***	1.218***	1.607***	1.296***
<i>Additional controls</i>							
Demographics	No	Yes	Yes	Yes	Yes	Yes	Yes
Financial	No	No	No	No	No	Yes	Yes
Adjusted R-squared	0.01	0.23	0.25	0.28	0.31	0.32	0.36

*Notes:* (N=484). The dependent variable is the predicted mortgage risk. The literacy score measure is equal to the number of correct answered literacy questions. We control for respondents who answer 'don't know' to all three literacy questions with an indicator variable. The variable "perceived risk" measures the perceived riskiness of the attributes of a mortgage contract and is derived from a factor analysis on the six different features of a mortgage loan. The indicator for income risk is the question that asks: "Is it difficult to pay mortgage expenses under adverse unforeseen circumstances?"; the indicator for wealth risk is the question that asks: "Do you expect financial problems after a large house price decline of 20 percent?" Demographic controls include: gender, marital status, number of children, age dummies and indicators for the educational level. Financial controls include: financial situation of the household, net household income, employment status, risk and time preferences. \*\*\* Significant at the 1 percent level. \*\* Significant at the 5 percent level. \* Significant at the 10 percent level.